



BUREAU
VERITAS

Bureau Veritas Certification

YÖRÜKOĞLU TİCARET TURİZM TARIM PETROL ENERJİ İNŞAAT A.Ş. - ADALYA ELITE LARA

KEMERAĞZI MAHALLESİ YAŞAR SOBUTAY BULV. NO:78 AKSU, ANTALYA, TÜRKİYE

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

HANDLING AND EVALUATION CONSUMER COMPLAINT FOR HOTEL MANAGEMENT -
ACCOMMODATION - MEETING SERVICES - FOOD & BEVERAGE
SERVICES

Original Cycle Start Date: 07-07-2022

Expiry Date of Previous Cycle: 06-07-2025

Certification / Recertification Audit date: 15-03-2025

Certification / Recertification cycle start date: 18-08-2025

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 06-07-2028

Certificate No.: TR014669

Version: 1

Issue Date: 18-08-2025


İBRAHİM TAGAY
Certification Manager



Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50